

State Public Utility Contact Information for Connect America Fund Customers

Alabama:

Alabama Public Service Commission
Attn: Consumer Service Section
PO Box 304260
Montgomery, AL 36130
1-800-392-8050
<https://psc.alabama.gov/file-a-complaint/>

Arizona:

Arizona Corporation Commission
Utilities Division
1200 W Washington Street
Phoenix, AZ 85007
Phone: (602) 542-4251 OR 1-800-222-7000
UtilitiesDiv@azcc.gov
<https://www.azcc.gov/utilities/consumer-services>

California:

California Public Utilities Commission
Consumer Affairs Branch
505 Van Ness Avenue
San Francisco, CA 94102 – 3298
(800) 848-5580
<https://www.cpuc.ca.gov/consumer-support/file-a-complaint/utility-complaint>

Colorado:

Colorado Public Utilities Commission
1560 Broadway, Suite 250
Denver, CO 80202
303-894-2070 or 800-456-0858
dora_puc_website@state.co.us
<https://puc.colorado.gov/utilityproviders>

Florida:

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
1-800-342-3552
<https://www.psc.state.fl.us/consumer-complaint-form>

Florida Department of Agriculture and
Consumer Services
2005 Apalachee Parkway
Tallahassee, FL 32399-6500
General telephone number: 1-850-410-3800
Toll-free Consumer Hotline (within Florida): 1-800-435-7352
Toll-free Spanish Hotline: 1-800-352-9832
www.fdacs.gov/ConsumerServices

Georgia:

Georgia Public Service Commission
244 Washington Street, SW
Atlanta GA, 30334-9052
Toll-free in Georgia (outside Metro Atlanta):
(800) 282-5813
Metro Atlanta: (404) 656-4501
gapscc@psc.ga.gov
<https://psc.ga.gov/contact-the-gpscc/>

Idaho:

Idaho Public Utilities Commission
P.O. Box 83720 Boise, ID 83720-0074
11331 W. Chinden Blvd.
Building 8, Suite 201-A
Boise, ID 83714
Phone: 208.334.0300
Toll Free: 1-800-432-0369
<https://puc.idaho.gov/Form/ConsumerAssistance>

Kentucky:

Kentucky Public Service Commission
P.O. Box 615, 211 Sower Boulevard
Frankfort, Kentucky 40602-0615

Phone: (502) 564-3940,

Hotline: 1-800-772-4636

<https://psc.ky.gov/Home/Complaints>

Louisiana:

Louisiana Public Service Commission
602 North 5th Street

12th Floor

Baton Rouge, LA 70802

225-342-4999

800-256-2397

<https://www.lpsc.louisiana.gov/Complaints>

Maine:

Maine Public Utilities Commission
Consumer Assistance Division

18 State House Station

Augusta, ME 04333-0018

1-800-452-4699

<https://www.maine.gov/mpuc/consumer-assistance/file-complaint>

Mississippi:

Mississippi Public Service Commission

501 N West St, Jackson, MS 39201

601-961-5434

<https://www.psc.ms.gov/>

Montana:

Montana Public Service Commission
1701 Prospect Ave

Vista Square Building

PO Box 202601

Helena, Montana 59620-2601

800-646-6150

<https://psc.mt.gov/>

New Mexico:

Public Regulation Commission
Telecommunications Bureau

P.O. Box 1269

Santa Fe, NM 87504

1-888-427-5772

<https://www.nm-prc.org/utilities/telecommunications/>

Oregon:

Oregon Public Utility Commission

Attn: Consumer Services

PO Box 1088

Salem, OR 97308-1088

503-378-6600 or 800-522-2404

puc.consumer@puc.oregon.gov

<https://www.oregon.gov/puc/Pages/Consumer-Information-Center.aspx>

Pennsylvania:

Public Utility Commission

400 North Street

Keystone Bldg.

Harrisburg, PA 17120

1-800-692-7380

<https://www.puc.pa.gov/complaints/>

Utah:

Utah Division of Public Utilities

P.O. Box 146751

Salt Lake City, UT 84114-6751

801-530-7622 or 800-874-0904

<https://psc.utah.gov/complaint-process/>

Washington:

Washington Utilities and Transportation
Commission

P.O. Box 47250

Olympia, WA 98504

1-888-333-WUTC (9882)

consumer@utc.wa.gov

<https://www.utc.wa.gov/consumers/consumer-complaints/file-complaint>

West Virginia:

Public Service Commission of West Virginia
c/o Customer Assistance
201 Brooks Street
PO Box 812
Charleston, WV 25323
1-800-344-5113
<http://www.psc.state.wv.us/complaints/>

Wisconsin:

Public Service Commission of Wisconsin
P.O. Box 7854
Madison, WI 53707-7854
1-800-225-7729 or 1-608-266-2001
<https://psc.wi.gov/Pages/ForConsumers/LogAComplaint.aspx>

Wyoming:

Wyoming Public Service Commission
Complaint Staff
2515 Warren Ave., Suite 300,
Cheyenne, WY 82002
307-777-7427
888-570-9905
wpsc_complaints@wyo.gov
<https://psc.wyo.gov/home/file-a-complaint>