Fast internet (and more) for less
See if you qualify for these federal programs and discounts

Viasat, together with the Federal Communications Commission (FCC), offers Connect America Fund Phase II Auction (CAF II) affordable plans for qualifying areas. Additional discounts under the CAF II program are also available.

Connect America Fund Phase II Auction (CAF II)
The FCC’s CAF II program focuses on expanding high-speed internet access to millions of consumers who otherwise wouldn’t have access. Viasat participates in CAF II by providing the CAF II Connection 25 plan starting at $88.99/mo., and by offering home phone service (Viasat Voice)* for less. If you qualify, additional discounts are available.

Lifeline
Lifeline is a federal benefit that lowers the monthly cost of phone or internet service. The Voice phone service discount is $5.25/mo.* The internet discount is $9.25/mo. These discounts are offered in addition to discounted CAF II plan prices. If you qualify, your household can receive either the Voice discount or the internet discount, but not both. Lifeline benefits are nontransferable between other persons or households.

If qualified, and you live on federally-recognized Tribal lands, there are additional savings available including:

› Up to a $25 a month discount — this can be added to the Lifeline internet discount for a total monthly discount of up to $34.25.

› Link-Up program discount of up to $100 for initial installation or activation for Voice services.

You qualify for Lifeline if:

› Your household income is at or below 135% of the federal poverty level OR You or someone in your household is a participant in one of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans and Survivor Pension Benefit.

› You are a tribal lands resident who participates in Lifeline-qualifying tribal programs.

*The voice-only Lifeline discount is $5.25 per month until 12/01/2024. The federal government is eliminating the stand-alone voice discount for most locations on 12/02/2024. For more details, visit: https://www.usac.org/lifeline/resources/program-data/#Census.

Service plans through the Connect America Fund - Phase II (CAF II) and Lifeline discounts are provided by Viasat Inc.’s affiliate, Viasat Carrier Services, Inc. Offer available to qualifying customers and in select areas only. Lifeline discount is only available to eligible customers with a CAF-II Connection 25 service plan or CAF-II Viasat Voice-Only Connection Plan. One-time standard installation fee may be charged at the time of sale. Internet or Voice plans require 12 mo. minimum service term. Minimum service term does not apply to Lifeline subscribers. Equipment lease fee is $15.00/mo. Taxes and surcharges may apply. After 660GB of data usage, Viasat will significantly slow and/or restrict internet service, or certain uses of internet service, until the end of the monthly measurement period. Speeds are “up to,” will vary and are not guaranteed. Service is not available in all areas. Offer may be changed or withdrawn at any time. Keep your Viasat service up and running during power outages. Learn more about backup battery power. https://www.viasat.com/satellite-internet/battery-backup/

For Georgia residents:
Unresolved complaints concerning Lifeline service can be directed to the Georgia Public Service Commission’s Consumer Affairs Unit at 404-651-8600 or toll-free 800-869-1123.
For Utah residents:
Utah Division of Public Utilities
P.O. Box 146751
Salt Lake City, UT 84114-6751
801-530-7622 or 800-874-0904
https://psc.utah.gov/complaint-process/
For Pennsylvania residents:
For Pennsylvania residents: Contact the PA Public Utility Commission (PUC), Bureau of Consumer Services (BCS) for help with unresolved questions, or complaints regarding Lifeline at 1-800-692-7380, or by using the on-line Informal Complaint Form, which can be found at: https://www.puc.pa.gov/complaints/informal-complaints/
For Oregon residents: Determine Lifeline eligibility at: https://www.oregon.gov/puc/pages/discounted-service.aspx
1-800-684-4442
1-800-648-3458 (TTY)

**Oregon residents determine Lifeline eligibility at: https://www.oregon.gov/puc/pages/discounted-service.aspx
1-800-684-4442
1-800-648-3458 (TTY)

**For Pennsylvania residents: Contact the PA Public Utility Commission (PUC), Bureau of Consumer Services (BCS) for help with unresolved questions, or complaints regarding Lifeline at 1-800-692-7380, or by using the on-line Informal Complaint Form, which can be found at: https://www.puc.pa.gov/complaints/informal-complaints/

Visit Lifeline Support** at https://www.LifelineSupport.org to see if you qualify for additional discounts, and if you do, apply online. You can also apply by mail by printing your application from https://www.lifelinesupport.org/wp-content/uploads/documents/get-lifeline/LI_Application_NVstates.pdf and mailing it, along with your proof of eligibility, to USAC, Lifeline Support Center, P.O. Box 9100, Wilkes-Barre, PA, 18773-9100.

Once your application has been approved, please call us at 1-855-851-7419 with your application ID. We can set you up with your CAF II plan and apply your Lifeline discounts.