What is Lifeline?

Lifeline is a federal benefit that lowers the cost of monthly internet or phone service for customers who qualify.

What is the Lifeline discount?

- The discount for qualified customers is $5.25 a month* for voice-only service **OR** $9.25 a month for internet service
- The Lifeline discount is available per household only (not per person) and is nontransferable
- If qualified, and you live on federally recognized tribal lands and/or participate in select tribal programs, there are additional savings available including:
  - Up to a $25 a month discount – this can be added to the Lifeline internet discount for a total monthly discount of up to $34.25
  - Link-Up program discount of up to $100 for initial installation or activation

Who qualifies?

- Your income is at or below 135% of the federal poverty level **OR**
- You or someone in your household is a participant in one of the following programs:
  - Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans and Survivor Pension Benefit
  - You are a tribal lands resident who participates in Lifeline-qualifying tribal programs

How can I check if I qualify?

To determine if you are qualified, please visit https://nationalverifier.servicenowservices.com/lifeline and apply online.

You can also apply by mail by printing your application from https://www.lifelinesupport.org/get-started/ and mailing it, along with your proof of eligibility, to Lifeline Support Center, P.O. Box 7081, London, KY 40742.

Once your application has been approved, please call us at 1-855-851-7419 with your application ID and we can determine if Viasat offers Lifeline at your residence.

*The voice-only Lifeline discount is $5.25 per month until 12/01/2023. The federal government is eliminating the stand-alone voice discount for most locations on 12/02/2023.
For more details, visit: https://www.usac.org/lifeline/resources/program-data/#Census
Lifeline discounts are provided by Viasat Inc.'s affiliate, Viasat Carrier Services, Inc.

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