All Viasat Residential Internet Plans, except Connect America Fund - Phase II Auction (CAF II) Plans
One-time standard installation fee may be charged at the time of sale. Depending on the Internet Service plan options available at your location, you either commit to (1) a month-to-month service term, which you may cancel at any time, (2) a 24-month minimum service term, or (3) a 12-month minimum service term. Monthly service fees and taxes apply. Equipment lease fee is $15.00 per month. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Plan download speeds are "up to," are not guaranteed and will vary. Service is for residential and non-commercial use only. Viasat Unleashed and Unlimited data plans are subject to Unlimited Data Policy, which you can view at www.viasat.com/legal. Service is not available in all areas and requires a clear view of the southern sky. The performance of some games over the internet is very poor and some games may not work at all. Use of Viasat's Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Viasat's service. Some VPNs may not work at all. All offers may be changed or withdrawn at any time.

All Connect America Fund - Phase II Auction (CAF II) Plans
Offers available to qualifying customers and in select areas only. One-time standard installation fee may be charged at the time of sale. Minimum 12-month service term applies. Minimum service term does not apply to Lifeline subscribers. Monthly service fees and taxes apply. Equipment lease fee is $15.00 per month. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Speeds are "up to," are not guaranteed and will vary. After you use 1,000 GB of High-Speed Data, you will continue to receive unlimited data (referred to as "Standard Data"); however, Viasat may prioritize Standard Data behind other customers during times of network congestion, which may result in slower speeds. Service is not available in all areas and requires a clear view of the southern sky. The performance of some games over the internet is very poor and some games may not work at all. Use of Viasat's Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Viasat's service. Some VPNs may not work at all. All offers may be changed or withdrawn at any time. Service plans through CAF II are provided by Viasat, Inc.'s subsidiary, Viasat Carrier Services, Inc.

Viasat Unleashed Plan
The Viasat Unleashed plan comes with unlimited data. If at any time your data usage is trending to exceed the "typical usage" of Viasat Unleashed customers on our network, you may have reduced priority during times of network congestion resulting in slower speeds. Typical usage represents the data usage of 70% of Viasat Unleashed customers on our network. Please visit www.viasat.com/legal to view Viasat's Unlimited Data Policy for more details.

Viasat Unleashed Max Plan
The Viasat Unleashed Max plan comes with unlimited data. If at any time your data usage is trending to exceed the "typical usage" of Viasat Unleashed Max customers on our network, you may have reduced priority during times of network congestion resulting in slower speeds. Typical usage represents the data usage of 70% of Viasat Unleashed Max customers on our network. Please visit www.viasat.com/legal to view Viasat's Unlimited Data Policy for more details.

Viasat Essentials Plan
After you use 150 GB of High-Speed Data during your monthly billing period, you will continue to receive unlimited data (referred to as "Standard Data"); however, Viasat may prioritize Standard Data behind other customers during network congestion, which will result in slower speeds. For complete details, see the Unlimited Data Policy, which you can view at www.viasat.com/legal.

Unlimited Data Plans
Depending on the specific service plan available at your location, after you use the High-Speed Data available with your plan, you will continue to receive unlimited data (referred to as "Standard Data"); however, Viasat may prioritize Standard Data behind other customers during network congestion, which will result in slower speeds.

Viasat Fiber
The Viasat Fiber service plan comes with unlimited data. Speeds are "up to," not guaranteed, will vary, and are based on a wired connection to a device. One-time activation fee applies.

EasyCare Plans (not available on the Viasat Fiber plans)

EasyCare
EasyCare is $9.99 per month. For new Internet customers who purchase EasyCare, the monthly charge is waived for the first 90 days of service. If a customer cancels EasyCare within 90 days after purchase, the customer may be charged the standard rate that would have been applicable for each service call made at the customer's service address during that 90-day period. Re-enrollment in EasyCare may be restricted for up to 180 days after cancellation. EasyCare is not available to customers in Alaska and Hawaii. Additional terms and conditions applicable to EasyCare are set forth in the EasyCare Plan Addendum to the Customer Agreement available at www.viasat.com/legal.

EasyCare+
The monthly price for EasyCare+ is $14.99 per month. This monthly charge for new customers will be waived for the first 90 days of service. EasyCare+ is provided by Asurion Warranty Services, Inc. and subject to its terms of service. Enrollment in EasyCare+ is

optional and will continue to renew each month until cancelled. Your monthly charge for EasyCare+ is billed by and paid to Viasat. EasyCare+ technical support starts upon enrollment. EasyCare+ is not available to customers in Alaska and Hawaii.

EasyCare Premium
EasyCare Premium is provided by Asurion Technology Services, Inc. and subject to its terms and conditions, which contain a binding arbitration provision. Enrollment in EasyCare Premium is optional and will continue to renew each month until cancelled. You can cancel at any time. Your monthly charge for EasyCare Premium is $24.99 and is billed by and paid to Viasat. EasyCare+ technical support is included with EasyCare Premium and starts on day one of enrollment. EasyCare Premium breakdown coverage is not effective until 31 days after your plan term begins, and additional service fees may apply per claim for covered products. Service fees are $0, $49, or $99, depending on the device. Per claim and aggregate limits apply; maximum of $2,000 per claim/$5,000 rolling 12-month claim limit. Breakdown covered include mechanical or electrical failure of the product due to defects in material/workmanship, normal wear/tear, power surges. Coverage for breakdown due to Accidental Damage from Handling available for select products only. Replacement device may be new or refurbished of the same or comparable make and model. EasyCare Premium is not available to customers in Alaska, Hawaii, California or Florida.

Viasat CyberProtect *(not available for CAF-II plans)*
Viasat CyberProtect, powered by Bitdefender, is only available to Viasat Internet residential customers. Viasat CyberProtect is $6.99 per month. New Viasat CyberProtect customers will receive their first month free, excluding applicable taxes and surcharges. Regular rates apply after the promotional period. Your monthly service fee for Viasat CyberProtect is billed by and paid to Viasat. After you purchase Viasat CyberProtect, you will receive an email and text link to activate your account on Bitdefender Central.

Viasat CyberProtect is available for all major operating systems that meet the minimum system requirements available at: https://www.bitdefender.com/consumer/support/answer/28539/. Viasat CyberProtect service is offered with Bitdefender® Total Security and Bitdefender® Digital Identity Protection. Your use of the Bitdefender Software is governed by the Subscription Agreement and Terms of Service for Home User Solutions available at: https://www.bitdefender.com/en-us/site/view/subscription-agreement-and-terms-of-services-for-home-user-solutions and the Privacy Policy for Home User Solutions available at https://www.bitdefender.com/en-us/site/view/legal-privacy-policy-for-home-users-solutions.

Plan Price Reduction Promotions (if applicable with your plan)
Plan price reduction promotion available only to new Viasat Internet customers. Upon the expiration of a promotional period, the plan price will increase to the standard non-promotional price.

Voice Service
Available only as an add-on service for customers on a service plan providing 12 Mbps or greater and in an eligible service area. Additional charges for calls to destinations outside of the 50 United States, the District of Columbia and Canada and for directory assistance calls. Billing for Voice for existing Viasat Internet customers commences five days after the date Voice is ordered and for new Viasat Internet customers five days after the date internet service is installed, even if the customer does not activate the Voice equipment. Monthly service fee is $35.00 and is subject to taxes, E911 fees and other regulatory fees and surcharges. 911 service through Viasat's Voice satellite technology may be limited in comparison to 911 service available through traditional landline telephone carriers. Voice may not work well with fax machines, security systems and other analog data services and devices. Voice may not work during power outages. Learn more about backup battery power. https://www.viasat.com/satellite-internet/battery-backup/.

Voice-Only Connection
Offers available to qualifying customers and in select areas only. One-time standard installation fee may be charged at the time of sale. Minimum 12-month service term applies. Monthly service fees and taxes apply. Equipment lease fee is $15.00 per month. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Service is for residential use only. Service is not available in all areas and requires a clear view of the southern sky. Additional charges for calls to destinations outside of the 50 United States, the District of Columbia and Canada and for directory assistance calls. Billing for Voice for existing customers commences five days after the date Voice is ordered and for new Viasat customers five days after the date service is installed. Monthly service fee is $54.99 and is subject to taxes, E911 fees and other regulatory fees and surcharges. 911 service through Viasat's Voice satellite technology may be limited in comparison to 911 service available through traditional landline telephone carriers. Voice may not work well with fax machines, security systems and other analog data services and devices. Voice may not work during power outages. Learn more about backup battery power. https://www.viasat.com/satellite-internet/battery-backup/. All offers may be changed or withdrawn at any time. Service plans are provided by Viasat, Inc.'s subsidiary, Viasat Carrier Services, Inc.

Viasat Internet/ Voice Bundle Promotion
New customers in participating sales channels who order Viasat Voice at the same time they order Viasat Internet will receive a savings of $10 per month on their Viasat Voice service for the first three full months of services provided they continue to receive both services. Existing Viasat Internet customers in participating sales channels who add Viasat Voice service will receive a savings of $10 per month on their Voice service for the first three months of Viasat Voice service provided they continue to receive both services.

Office Hours (not available on the Viasat Unleashed plan)
Office Hours is an optional service for use with web browsing, bulk transfers, real-time communications, network storage, social networking (excluding embedded streaming videos), VPN, and email. Not all internet traffic sources are identifiable and available to benefit from Office Hours. Office Hours does not include video streaming, peer-to-peer networking, gaming, and any other categories of internet content not specifically stated above. Office Hours is available 8:00 am to 5:00 pm local time, daily. Available time may vary by location. For additional details, visit https://vsat.co/officehoursfaqs. Office Hours is only available with select service plans and is not available on CAF-II service plans. Office Hours users who use more than 2 TB in a month, which represents the top percentage of users during the

hours of 8 am to 5 pm local time, may be contacted and asked to reduce usage of Office Hours. If your usage pattern exceeds the prior referenced amount for two months in a six-month period, Viasat may terminate or suspend your use of Office Hours.

Viasat and DIRECTV Promotional Monthly Discount

The Viasat and DIRECTV promotional monthly discount offer is available only to new Viasat residential Internet customers who purchase an eligible Viasat Internet plan and either 1) currently subscribe to an eligible DIRECTV service plan and have an active DIRECTV account number; or 2) purchase an eligible DIRECTV service plan during the Viasat sales call. Eligible Viasat Internet service plans include Connection 25, Unleashed, Unlimited 12 Bronze (35GB)/Silver (45GB)/Gold (65GB). Eligible DIRECTV service plans include Choice™, Ultimate and Premier™. Promotional discount is not eligible with the DirecTV Entertainment plan. To continue receiving the promotional discount on your Viasat Internet service, you must remain an active Viasat Internet and DIRECTV subscriber on eligible plans and maintain your Viasat and DIRECTV accounts in good standing for the 24-month promotional period. After 24 months, regular rates apply.

All Viasat Internet for Business Plans, except Business Connection 25 Plan

Depending on the Internet Service plan options available at your location, you either commit to (1) a month-to month service term, which you may cancel at any time, or (2) a 36-month minimum service term. One-time activation fee may be charged at the time of sale. Equipment lease fee is $15/mo. Taxes and surcharges may apply. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Speeds are "up to," are not guaranteed, and will vary. For full details, see the Data Allowance Policy – Business, which you can view at www.viasat.com/legal. Service is not available in all areas and requires a clear view of the southern sky. The performance of some games over the Internet is very poor and some games may not work at all. Use of the Viasat Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Viasat's service. Some VPNs may not work at all. All offers may be changed or withdrawn at any time.

Business Connection 25 Plan

Offers available to qualifying customers and in select areas only. One-time activation fee may be charged at the time of sale. Minimum 12-month service term applies. Monthly service fees and taxes apply. Equipment lease fee is $15.00 per month. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Speeds are "up to," are not guaranteed and will vary. After you use 1,000 GB of High-Speed Data, you will continue to receive unlimited data (referred to as "Standard Data"); however, Viasat may prioritize Standard Data behind other customers during times of network congestion, which may result in slower speeds. Service is for small business use only. Service is not available in all areas and requires a clear view of the southern sky. The performance of some games over the internet is very poor and some games may not work at all. Use of Viasat's Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Viasat's service. Some VPNs may not work at all. All offers may be changed or withdrawn at any time. Service plans through CAF II are provided by Viasat, Inc.'s subsidiary, Viasat Carrier Services, Inc.

Business Choice and Business Choice Backup Plans, Business Choice Unlimited Plan and Business Added Choice Unlimited Plan

After you use your plan's High-Speed Data, you will continue to receive unlimited data (which may be referred to as "Standard Data"); however, Viasat may prioritize Standard Data behind other customers during network congestion, which will result in slower speeds.

Business Voice-Only Connection Plan

Offers available to qualifying customers and in select areas only. One-time activation fee may be charged at the time of sale. Minimum 12-month service term applies. Monthly service fees and taxes apply. Equipment lease fee is $15.00 per month. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Service is for small business use only. Service is not available in all areas and requires a clear view of the southern sky. Additional charges for calls to destinations outside of the 50 United States, the District of Columbia and Canada and for directory assistance calls. Billing for Voice for existing customers commences five days after the date Voice is ordered and for new Viasat customers five days after the date service is installed. Monthly service fee is $54.99 and is subject to taxes, E911 fees and other regulatory fees and surcharges. 911 service through Viasat's Voice satellite technology may be limited in comparison to 911 service available through traditional landline telephone carriers. Voice may not work well with fax machines, security systems and other analog data services and devices. Voice may not work during power outages. Learn more about backup battery power. https://www.viasat.com/satellite-internet/battery-backup/. All offers may be changed or withdrawn at any time. Service plans are provided by Viasat, Inc.'s subsidiary, Viasat Carrier Services, Inc.

Office Hours (included on select Business service plans)

Office Hours is a service for use with web browsing, bulk transfers, real-time communications, network storage, social networking (excluding embedded streaming videos), VPN, and email. Not all internet traffic sources are identifiable and available to benefit from Office Hours. Office Hours does not include video streaming, real-time entertainment, peer-to-peer networking, gaming, and any other categories of internet content not specifically stated above. Office Hours is available 8:00 am to 5:00 pm local time, daily. Available time may vary by location. For additional details, visit https://vsat.co/officehoursfaqs. Office Hours is only available on select service plans and is not available on CAF-II Service plans. Office Hours users who use more than 2 TB in a month, which represents the top percentage of users during the hours of 8 am to 5 pm local time, may be contacted and asked to reduce usage of Office Hours. If your usage pattern exceeds the prior referenced amount for two months in a six-month period, Viasat may terminate or suspend your use of Office Hours.