

# Viasat Data Allowance Policy – Viasat Business Plans

## General

This policy applies to your use of Viasat Business service plans, including Metered Plans, Business Choice plans, the Business Connection 25 plan, and Business Unlimited data plans. For Metered Plans, this policy explains what happens when you use more data than your data allowance. For Viasat's Business Choice, Business Connection 25, and Business Unlimited data plans, this policy explains how and when we can prioritize your service during congestion once you have reached a certain amount of data usage.

## **Data Usage Measurement and Accessing Your Data Usage**

We measure your data usage on a monthly basis and reset it to zero on the same day each month. You can view your data usage and compare it with your monthly data allowance at MyViasat.com.

## **Metered Plans**

Any unused data or additional increments of data purchased by you under Metered Plans do not carry over to the next month.

**Business 30.** Starting on the first day of your monthly measurement period, all uploaded and downloaded data transmitted using your Viasat account from 8:00 a.m. until 3:00 a.m. in your local time zone counts toward your data allowance. Usage from 3:00 a.m. until 8:00 a.m. during your local time zone each day will count toward an additional monthly data allowance ("**Off-Peak Data Allowance**") should we choose to enforce the Off-Peak Data Allowance. If your data usage reaches 100% or more of either of your monthly data allowances (subject to whether we choose to enforce the Off-Peak Data Allowance), we will alert you of this fact and offer you the option of purchasing additional increments of data to use during the remainder of your measurement period for the applicable time period (8:00 a.m. until 3:00 a.m. or 3:00 a.m. until 8:00 a.m.). If at any time your data usage exceeds either of your monthly data allowances and you have not purchased additional increments of data, Viasat may significantly slow and/or restrict your service, or certain uses of your service during the applicable time period (8:00 a.m. until 3:00 a.m. or 3:00 a.m. until 8:00 a.m.), until the end of your monthly measurement period. At the end of each monthly measurement period, your data usage resets to zero.

All other Business Metered Plans. If you are a subscriber to a Redundancy, Business 20, 50, 100, 200, or Business Metered 1 GB, 10 GB, 10 GB (12 Mbps), 20 GB, 50 GB, 50 GB (12 Mbps), or 200 GB plan and your data usage reaches 100% or more of your data allowance, we will alert you of this fact. Upon reaching 100% or more of your data allowance, Viasat will continue to provide you with internet service and count all increments of data beyond your monthly data allowance. Viasat will charge you the Additional Usage Rate set forth below for all data used in excess of your monthly data allowance. You are responsible for the full Additional Usage Rate per GB rounded up to the nearest GB used in excess of your monthly data allowance.



The table below shows the monthly data allowances for our Metered Plans.

Viasat Business Plan	Data Allowance (GB) <sup>1</sup> (Combined Upload and Download) Measured over a fixed monthly period		Additional Usage Rate
Redundancy	1		\$15.00 per GB
Business Metered 1 GB	1		\$10.00 per GB
Business Metered 10 GB	10		\$10.00 per GB
Business Metered 10 GB (12 Mbps)	10		\$12.00 per GB
Business 20	20		\$10.00 per GB
Business Metered 20 GB	20		\$6.00 per GB
Business 30	8:00 a.m. to 3:00 a.m.	3:00 a.m. to 8:00 a.m.	N/A
	30	At least 30 <sup>2</sup>	
Business 50	50		\$10.00 per GB
Business Metered 50 GB	50		\$3.00 per GB
Business Metered 50 GB (12 Mbps)	50		\$4.00 per GB
Business 100	100		\$10.00 per GB
Business 200	200		\$10.00 per GB
Business Metered 200 GB	200		\$2.00 per GB

<sup>&</sup>lt;sup>1</sup> Your Business Voice data usage does not count toward your monthly data allowances.

# Viasat Business unlimited data plans

Viasat's Business unlimited data plans do not have a monthly data allowance. The amount of data you use will not affect your service speeds unless the network is congested. After you exceed the data usage threshold for your service plan listed in the applicable chart below during your monthly measurement period, Viasat may prioritize your data behind other customers during network congestion, which will result in slower speeds. To the extent we prioritize your data, all uploaded and downloaded data transmitted using your Viasat service starting on the first day of your monthly measurement period will count towards your monthly data usage threshold. At the end of your monthly measurement period, your data usage resets to zero.

The data usage thresholds for each Viasat Business unlimited data plan are defined in the charts below:

Plan Name	Data Usage Threshold
Business Unlimited Data Plan	300 GB
Business Unlimited 15 Enhanced	300 GB
Business Unlimited 12	75 GB
Business Unlimited 35	75 GB
Business Unlimited 60	150 GB
Business Unlimited 100	200 GB

<sup>&</sup>lt;sup>2</sup> Viasat does not currently enforce a data allowance during the period from 3:00 a.m. to 8:00 a.m., but reserves the right to do so in the future in its sole discretion.



# Viasat Business Choice plans

After you use your plan's High-Speed Data, or on the Choice unlimited data plan if your usage exceeds what we anticipate for a typical business user (1000 GB), we may reduce your priority during times of congestion, which may result in slower speeds.

The High-Speed Data usage thresholds for each Viasat Business Choice plans are defined in the chart below:

Plan Name	Speed	High-Speed Data Usage Threshold
Business Choice 12 Mbps / 100 GB	Up to 12 Mbps	100 GB
Business Choice 20 Mbps / 300 GB	Up to 20 Mbps	300 GB
Business Choice 35 Mbps / 300 GB	Up to 35 Mbps	300 GB
Business Choice 35 Mbps / 500 GB	Up to 35 Mbps	500 GB
Business Choice 35 Mbps / Unlimited	Up to 35 Mbps	1,000 GB
Business Backup Choice 35 Mbps / 50 GB	Up to 35 Mbps	50 GB
Business Backup Choice 50 Mbps / 50 GB	Up to 50 Mbps	50 GB
Business Choice 50 Mbps / 300 GB	Up to 50 Mbps	300 GB
Business Choice 50 Mbps / 500 GB	Up to 50 Mbps	500 GB
Business Choice 50 Mbps / Unlimited	Up to 50 Mbps	1,000 GB
Business Choice 100 Mbps / 300 GB	Up to 100 Mbps	300 GB
Business Choice 100 Mbps / 500 GB	Up to 100 Mbps	500 GB
Business Choice 100 Mbps / Unlimited	Up to 100 Mbps	1,000 GB
Business Choice 150 Mbps / 300 GB	Up to 150 Mbps	300 GB
Business Choice 150 Mbps / 500 GB	Up to 150 Mbps	500 GB
Business Choice 150 Mbps / Unlimited	Up to 150 Mbps	1,000 GB
Business Added Choice 35 Mbps/Unlimited	Up to 35 Mbps	1,000 GB
Business Added Choice 50 Mbps/Unlimited	Up to 50 Mbps	1,000 GB
Business Added Choice 100 Mbps/Unlimited	Up to 100 Mbps	1,000 GB
Business Added Choice 150 Mbps/Unlimited	Up to 150 Mbps	1,000 GB

# **Business Connection 25 plan**

If you are a subscriber to a Business Connection 25 plan and your data usage reaches 100% or more of your monthly High-Speed Data allowance ("High-Speed Data"), Viasat will notify you and offer the option to purchase additional High-Speed Data for use during the remainder of your monthly measurement period. If, at any time, your data usage exceeds your High-Speed Data allowance and you have not purchased more High-Speed Data, Viasat will significantly slow and/or restrict your service, or certain uses of your service, until the end of your monthly measurement period.

Plan Name		High-Speed Data Usage Threshold
Business Connection 25 Mbps / 600 GB	Up to 25 Mbps	660 GB



#### Other Policies and Information

This policy contains important information about your use of the Viasat service and your relationship with Viasat. If you do not agree with this policy, you are not permitted to use the Viasat service and must terminate your account immediately, subject to the terms of your agreement applicable to the Viasat service. For additional information about permitted uses of the Viasat service, see our Acceptable Use Policy at <a href="http://www.viasat.com/legal">http://www.viasat.com/legal</a>. For information about our network management practices, please see our Network Management Policy at <a href="http://www.viasat.com/legal">http://www.viasat.com/legal</a>.

Viasat may revise this policy from time to time upon notice by posting a new version of this document on Viasat.com, Viasat.net or any successor URL(s). All revised copies of the policy are effective immediately upon posting. Questions regarding this policy can be directed to Viasat via <a href="mailto:communications.Legal@viasat.com">Communications.Legal@viasat.com</a>.