

Acceptable Use Policy

THIS POLICY STATES IMPORTANT REQUIREMENTS REGARDING YOUR USE OF VIASAT BRASIL SERVIÇOS DE COMUNICAÇÕES LTDA, A BRAZILIAN LIMITED COMPANY (TOGETHER, WITH ITS PARENT, SUBSIDIARIES AND AFFILIATES (“VIASAT”) WIRELESS INTERNET SERVICE (THE “SERVICE”) AS WELL AS YOUR RELATIONSHIP WITH VIASAT. PLEASE READ THIS POLICY CAREFULLY AS IT CONTAINS IMPORTANT INFORMATION REGARDING YOUR RIGHTS AND OURS.

Introduction

It is Viasat's intent to provide our customers with excellent Internet services through satellite technology. In order to accomplish this objective, we have adopted this Acceptable Use Policy (the “**Policy**”). This Policy outlines the acceptable uses of the Service. Viasat may update this Policy from time to time and shall post in advance any amendment on the website or portal at which you access the Service.

Prohibited Uses and Activities

You agree not to use the Service or any Viasat equipment to do any of the following:

- (i) undertake any unlawful, fraudulent, or criminal purpose;
- (ii) post, store, send, transmit, or disseminate any information or material which a reasonable person could deem to be offensive, indecent, pornographic, harassing, threatening, invasive of privacy, vulgar, hateful, defamatory, racially or ethnically offensive, or otherwise inappropriate or unlawful;
- (iii) access any other person's computer or computer system, software, or data without his/her consent or attempt to circumvent the user authentication or security of any host, network, or account;
- (iv) use or distribute tools designed or used for compromising security;
- (v) unauthorized port scanning;
- (vi) interfere with the ability of any other person to use or enjoy the Services, or engage in activities designed to degrade, or have the effect of degrading, service to Viasat users or others;
- (vii) transmit unsolicited bulk or commercial messages or “spam;”
- (viii) upload, post, publish, transmit, reproduce, create derivative works of, distribute, or engage in any activity that infringes upon, or assists others in infringing upon, the intellectual property rights (including rights granted by US copyright law) of any person or entity;
- (ix) resell the Service, run programs, equipment, or servers that provide network content or any other services to anyone outside of your local coverage area as per the Terms of Service (also commonly referred to as public services or servers);
- (x) participate in the collection of personal information, responses from unsolicited messages or other identifiers of others (without their prior consent);
- (xi) impersonate any person or entity, engage in sender address falsification, forge anyone else's digital or manual signature, falsify, alter or remove any packet or message header (or any part thereof), including references to Viasat or the Viasat network in the header, list a Viasat IP address in any

- unsolicited bulk email message, or perform any other similar fraudulent activity;
- (xii) violate the rules, regulations, or policies applicable to any network, server, computer database, or website that you access;
 - (xiii) use any name or mark of Viasat, its affiliates, or subsidiaries in any manner not expressly authorized in writing by Viasat;
 - (xiv) operate a call-center service, telemarketing-center service, monitor service, intercom service, conference-bridge service, transcription service;
 - (xv) use the Service for non-sporadic commercial, retail, or business activities (for clarity, the Service is only intended to be used for residential activities);
or
 - (xvi) use machines or other automated devices to make voice over internet protocol ("VoIP") phone calls, including, but not limited to, extensive call forwarding, the use of auto-dialers, the use of fax machines for fax blasting or fax broadcasting, or the use of voice programs for voice blasting.

Copyright Infringement

Viasat is committed to complying with all applicable copyright and related laws, and requires all customers and users of the Service to comply with these laws.

General

Although Viasat has no obligation to monitor the Service, Viasat and its authorized agents and/or suppliers reserve the right at any time to monitor bandwidth, usage, transmissions, and types of internet protocol data packets from time to time only in order to operate the Service, identify violations of this Policy or protect/manage the network, the Services and other users of the Service.

The provisions of this Policy are not meant to be exhaustive. Generally, any conduct that violates law, regulation, or the accepted norms and ethics of the Internet community or the community at large, whether or not expressly mentioned in this Policy, is prohibited.

Internet Provisions

Viasat does not endorse or in any way vouch for any content on or made available through the Service. Any content on or made available through the Service does not constitute or reflect the views or approval of Viasat or any of its directors, officers, employees, subsidiaries or affiliates.

You acknowledge that content on or made available through the Service might consist of, include and/or provide access to images, sound, messages, text, services or other content and material that may be unsuitable for minors and that may be objectionable to many adults. You acknowledge that Viasat is not responsible for any such content or material and agree that access to same through use of the Service is at your sole risk. The reliability, availability, legality, performance and other aspects of resources accessed through the Service are not under Viasat's responsibility. You acknowledge that safeguards relative to copyright, ownership, appropriateness, reliability, legality and integrity of content may be entirely lacking with respect to the Internet and content accessible through it.

You agree that your use of the Service is at your sole risk. The Service is provided using a public internet connection and you should take all precautions for the security of your

device and information. Because of the number of possible sources of information available through the Service, and the uncertainties of electronic distribution and Wi-Fi technology, there may be interruptions, delays, omissions, inaccuracies, or other problems with such information or access to the Service. If you rely on the Service or any material available through the Service, you do so at your own risk. You understand that you are solely responsible for any damage caused by your use of the Service, including without limitation, damage to your computer system, loss of data, or other harm that results from any material and/or data downloaded from, transmitted by, or otherwise provided through or in connection with use of the Service.

Last updated June 26, 2019