Viasat EMEA Unlimited Data Policy

Viasat EMEA unlimited data service plans, listed in the charts below, each do not have a monthly data allowance. The amount of data you use will not affect your service speeds, unless the network is congested. After you exceed the Priority Data usage threshold for your service plan listed in the applicable chart below during your monthly measurement period, you will continue to receive unlimited data (referred to as "Standard Data"); however, Viasat may prioritize Standard Data behind other customers during network congestion, which will result in slower speeds. If available with your service plan, you may purchase additional increments of Priority Data.

Starting on the first day of your monthly measurement period, all uploaded and downloaded data transmitted using your Viasat service counts towards your monthly Priority Data usage threshold. At the end of your monthly measurement period, your Priority Data usage, and any unused additional purchased increments of Priority Data, reset to zero.

Depending on the specific unlimited data plan available at your location, the Priority Data usage thresholds for each service plan are defined in the charts below:

EMEA Unlimited Data Service Plans

Plan Name	Speed (Download)	Priority Data Usage Threshold
Unlimited BUSINESS 25 - Premium speed	Up to 50Mbps	25 GB
Unlimited BUSINESS 50 - Premium speed	Up to 50Mbps	50 GB
Unlimited BUSINESS 100 - Premium speed	Up to 50Mbps	100 GB
Unlimited BUSINESS 150 - Premium speed	Up to 50Mbps	150 GB
Unlimited BUSINESS 250 - Premium speed	Up to 50Mbps	250 GB
Unlimited BUSINESS 500 - Premium speed	Up to 50Mbps	500 GB
Unlimited BUSINESS 10	Up to 25Mbps	10 GB
Unlimited BUSINESS 25	Up to 25Mbps	25 GB
Unlimited BUSINESS 50	Up to 25Mbps	50 GB
Unlimited BUSINESS 100	Up to 25Mbps	100 GB
Unlimited BUSINESS 150	Up to 25Mbps	150 GB
Unlimited BUSINESS 250	Up to 25Mbps	250 GB
Unlimited BUSINESS 500	Up to 25Mbps	500 GB
Unlimited BUSINESS PER GB - Premium speed	Up to 50Mbps	N/A
Unlimited CONSUMER 10 - Premium speed	Up to 50Mbps	10 GB
Unlimited CONSUMER 15 - Premium speed	Up to 50Mbps	15 GB

Unlimited CONSUMER 20 - Premium speed	Up to 50Mbps	20 GB
Unlimited CONSUMER 30 - Premium speed	Up to 50Mbps	30 GB
Unlimited CONSUMER 40 - Premium speed	Up to 50Mbps	40 GB
Unlimited CONSUMER 50 - Premium speed	Up to 50Mbps	50 GB
Unlimited CONSUMER 60 - Premium speed	Up to 50Mbps	60 GB
Unlimited CONSUMER 75 - Premium speed	Up to 50Mbps	75 GB
Unlimited CONSUMER 100 - Premium speed	Up to 50Mbps	100 GB
Unlimited CONSUMER 120 - Premium speed	Up to 50Mbps	120 GB
Unlimited CONSUMER 150 - Premium speed	Up to 50Mbps	150 GB
Unlimited CONSUMER 10	Up to 25Mbps	10 GB
Unlimited CONSUMER 15	Up to 25Mbps	15 GB
Unlimited CONSUMER 20	Up to 25Mbps	20 GB
Unlimited CONSUMER 30	Up to 25Mbps	30 GB
Unlimited CONSUMER 40	Up to 25Mbps	40 GB
Unlimited CONSUMER 50	Up to 25Mbps	50 GB
Unlimited CONSUMER 60	Up to 25Mbps	60 GB
Unlimited CONSUMER 75	Up to 25Mbps	75 GB
Unlimited CONSUMER 100	Up to 25Mbps	100 GB
Unlimited CONSUMER 120	Up to 25Mbps	120 GB
Unlimited CONSUMER 150	Up to 25Mbps	150 GB
Nomadic Best Effort	Up to 25Mbps	N/A
Nomadic UP0.5	Up to 25Mbps	N/A
Nomadic UP10	Up to 25Mbps	N/A
Nomadic UP2	Up to 25Mbps	N/A
Nomadic UP4	Up to 25Mbps	N/A
Nomadic UP6	Up to 25Mbps	N/A

To view your specific service plan details (including the amount of Priority Data you may use before we prioritize your Standard Data behind other customers during network congestion), contact your distributor.

Q: How much monthly data usage is available with my unlimited data plan?
A: On an unlimited data service plan, there are no limits to how much Standard Data you can use during your monthly measurement period. After you exceed the Priority Data usage threshold for your service plan listed in the chart above, you will receive unlimited Standard Data, which we may prioritize behind other customers during network congestion resulting in slower speeds.

When the network is not congested, nothing will happen to your service speeds even if you have used over your monthly Priority Data usage threshold.

Q: What happens to my Internet service when I use 100% of my Priority Data usage threshold?
A: After you exceed the Priority Data usage threshold for your service plan listed in the applicable chart above during your monthly measurement period, you will continue to receive unlimited Standard Data;

however, Viasat may prioritize Standard Data behind other customers during network congestion, which will result in slower speeds.

Q: What happens to my unlimited data plan during network congestion?
A: Generally, when the network is congested (i.e. busy) all customers will receive slower internet speeds. Web pages and videos may respond and load more slowly than during periods of non-congestion. If you have used more than your monthly Priority Data usage threshold and are using unlimited Standard Data, your speeds will be even slower when the network is congested. Please see Viasat's Network Management Policy available at https://www.viasat.com/legal/ for full details on Viasat's network management policies.

Q: Will my video quality be affected when the network is congested?
A: Potentially, depending on the level of congestion in your area, Viasat may need to lower your video quality during periods of network congestion to be able to continue to allow you to watch video without interruption.

Q: How do I know how much Priority Data I have used?
A: You can access your usage meter by contacting your distributor or accessing your distributor portal (if provided by your distributor).

Q: Do you reset the measurement of my Priority Data usage each month?
A: Yes. Each month, on your bill cycle date, your Priority Data usage resets to zero.

Q: Can I buy more Priority Data if I go over my data usage threshold during my monthly billing period?
A: Maybe. Some unlimited data plans include the option to buy more Priority Data. Contact your distributor to see if this option is available for your plan. Any unused Priority Data, including any additional purchased increments of Priority Data, do not carry over to the next monthly measurement period.

Q: **May I use the data I receive through my consumer unlimited data service plan for business purposes?**
A: No, other than for home office purposes. The service is for personal and non-commercial use only, and must be used solely in your residence and not in any commercial, retail or other business location (other than a home office in your residence). For commercial/business purposes, you must subscribe to a designated business service plan.

Q: **Can the data received through my business unlimited data service plan be used for non-business purposes?**
A: Yes.

Q: Why do my speeds vary at times when I haven't used much Priority Data at all?
A: The speed of the internet service may vary due to, among other factors, network or internet congestion, the number of users in a household at a particular time, the caliber of in-home networking connections, computer performance (including the presence of viruses or malware), the limitations of different devices (such as a smartphone versus a desktop computer) and weather.